

## Introduction

Our 2020 Annual Report presents Chesf stakeholders with relevant information on our actions, results, achievements and goals. The content was collected and organized based on global best practices in management and corporate sustainability reporting and aligned with our holding company Eletrobras as well as with all other companies in the group. We enhanced transparency in our report this year by highlighting EESG factors (referring to economic, environment, social and corporate governance)

We did not fail to supply electricity to any location during the pandemic



## **About the report**

### Materiality: 17 selected material themes\*\*

- 1. Research and Development + Innovation
- 2. Relationship with Suppliers\*
- 3. Water
- Social and environmental aspects in decision making
- 5. Cybersecurity and digital transformation
- 6. Human rights
- 7. Risk and crisis management
- 8. People management and development
- 9. Climate change

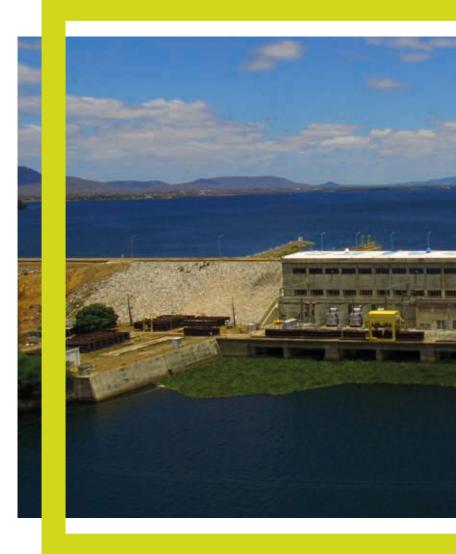
- 10. Energy transition
- 11. Corruption and ethical management
- 12. Corporate governance
- 13. Community relations\*
- 14. Energy supply
- 15. Financial Result
- 16. Health and safety and wellbeing\*

# **EESG** journey

- Structure for corporate sustainability reporting reflecting interrelationship of EESG factors
- Report organized into four integrated pillars: Principles of Governance, Prosperity, People and Planet; each one covers company achievements, results, guidelines, indicators, goals and actions

# Sustainability Management System

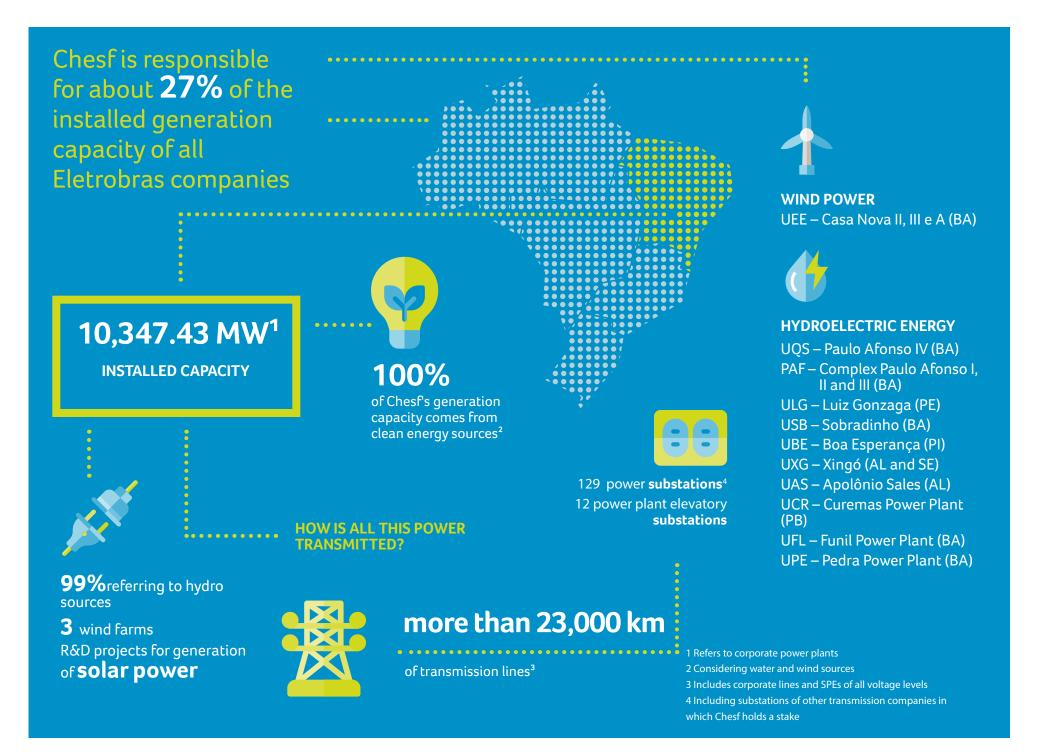
- Eletrobras Companies Sustainability Policy
- Executive Committee for Sustainability Management
- Corporate Sustainability Management Indicator System (IGS System)
- Value Creation Model
- Integrated Reporting
- Chesf Corporate Sustainability Committee



<sup>\*</sup> topics included in 2020

<sup>\*\*</sup> the last topic - Legal and regulatory compliance - is exclusive for Chesf





## **Governance**

"We celebrate the integrated leap in governance at Chesf other Eletrobras companies during 2020." We created or revised a series of policies regarding issues ranging from court settlements and appointments for management positions to sponsorship, dam safety, communication and engagement with our stakeholders."

(Fabio Lopes Alves, Chesf President; and Elvira Baracuhy Cavalcanti Presta, Chairwoman of the Chesf Board of Directors)

All companies in the Eletrobras group follow the 5 Dimensions Program, which describes the constant flow of actions necessary for full compliance with laws and regulations.



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## **Prioritized risks**

X	PRIORITIZED RISKS	PRIORITY
1	Energy Trading	Corporate
2	Accounting and financial statements	Corporate
3	Human rights	Corporate
4	Litigation management	Corporate
5	Fraud and Corruption	Corporate
6	SPE business management	Corporate
7	Socio-environmental management of power plants	Corporate
8	Operation and Maintenance (O&M) in Generation	Corporate
9	Operation and Maintenance (O&M) in Trasmission	Corporate
10	Works on Generation assets	Corporate
11	Works on Transmission assets	Chesf
12	Regulatory asset pricing	Chesf
13	Sectoral regulation in Generation	Corporate
14	Sectorial regulation in Transmission	Corporate
15	Information Security	Corporate
16	People Management	Chesf
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# **Voluntary commitments**

- UN Global Pact
- UN Guiding Principles on Business and Human Rights
- Women's Empowerment Principles (UN Women)
- Gender and Race Equality Program
- Network for Combating Sexual Violence against Children and Adolescents in the state of Pernambuco
- Na Mão Certa Program ("On the Right Track", Childhood Brasil)
- Sustainable Development Goals (SDGs)
- Eletrobras Declaration of Commitment on Climate Change
- Open Letter from the private sector in support of carbon pricing in Brazil, from the Business Climate Initiative (IEC)
- Brazilian Business Commitment to Biodiversity

#### **Priority SDGs**











### SDGs added for prioritization in 2020:









## **Economic Performance**

 Profit of BRL 2.109 billion, the second highest in Chesf's history (and 25.6% lower than the BRL 2.833 billion recorded in 2019)



- Gross operating revenue of BRL
   7.928 billion, 33.6% higher than the BRL 5.936 billion in 2019
- Net Debt/Adjusted EBITDA: target of 0.15; result of -0.21

Economic value generated: BRL 4,933.2 million against BRL 3,400.7 million in 2019



## **Operational Performance**

We have exceeded our operational goals even with the restrictions imposed by the pandemic:

- **System Robustness: 94.84%**, second best result in the last 5 years
- Generation Operational Availability: 1.12
- Operational Availability of Transmission Lines: 99.96%, second best result in history
- Operational Availability of Transformers: 99.9% (above target)

In 2020, Chesf was ranked among the six largest transmission companies in the National Interconnected System (SIN) – also second within the Eletrobras Group

**PROSPERITY** 

### R&D+I

# MAIN RESEARCH, DEVELOPMENT AND INNOVATION FRONTS:

- Alternative Sources of Electric Power Generation (FA)
- Innovation Management (GI)
- Substations 4.0
- · Green Hydrogen
- Hybrid plants combining wind and solar generation plus energy storage

#### **SUPPLIER MANAGEMENT**

- Implemented the Zero Delay Program to make Supply more strategic and generate more value
- Launched the Chesf Supplier Portal where vendors can manage information, send documents and monitor the status of registration processes
- Purchases from local suppliers by Chesf represented 38.86% of the total, generating a contribution of more than R\$593 million to the economy of the Northeast



## **Patent registration**

In 2020 Chesf filed patent EP 2985920 - Smart Alarm - in Switzerland. Published as PI 1106471-4, the patent refers to a model for voltage regulation and parallelism among different models of voltage sources and/or high voltage energized spans.



<sup>1</sup>Considering the following types of employment personnel, amnestied civil servants reinstated in the company and commissioned positions. Does not include employees on loan, employees on unpaid leave and amnestied/reinstated civil

servants transferred to government agencies. All Chesf employees have an open-ended employment contract (no defined termination date).

- <sup>2</sup> Daily workload of 7.5 or 8 hours, depending on Chesf schedules.
- <sup>3</sup> Workload of 4 to 6 hours.

# **Health and safety**

- Use of analysis tools such as Hazard and Risk Matrices, Preliminary Hazard Analysis (APP) and Preliminary Risk Analysis (APR)
- Incident and Non-Compliance Control System (CIN)
- Periodic safety inspections and audits at service providers
- Emergency Action Plans (EAP) in all Chesf dams to protect life, the environment and properties located downstream of the projects
- Area evacuation drills at all plants during 2020
- Dam Safety Seminar

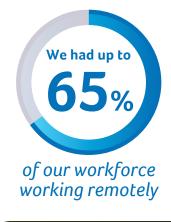
**Chesf protocols and Chesfians'** commitment to following them were essential to curb contagion among onsite personnel: we actually had fewer cases in operations than in remote work

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# **CHESF ACTIONS DURING THE PANDEMIC**

The Covid-19 pandemic marked world events throughout 2020 and had both positive and negative impacts on all Eletrobras businesses, processes and operations.





# More than half

of our substations ended the year operating remotely

### **RESILIENCE TO OVERCOME OBSTACLES**



#### Continuity

We continued operating and ensured power supply



#### We got stronger

Chesf leveraged technology and adjusted governance



#### **Increased productivity**

United leadership focused on safety for our employees and their families





PHYSICAL ACTIVITY



ONLINE TRAINING



PRESERVATION

#### DONATIONS



# More than R\$ 3 million

#### **TOTAL DONATIONS**

In addition to contributing to campaigns to fight Covid-19, Chesf collected R\$ 20,000 in food baskets donated by employees

#### Other actions



Created a Chesf crisis committee and participated in several crisis committees of the holding company



Streamlined integration processes



Developed operating protocols to protect employee health, especially our field personnel

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## **Clients**

Focusing on our Generation and Transmission businesses, the satisfaction survey carried out in 2020 showed an overall rate above the target of 87.98%

CLIENT / BUSINESS	SATISFACTION		
Traders/Generation	95%		
Free consumers/Generation	84%		
Distributors/Generation	95.4%		
Connected/Transmission	88%		
General score	90.6%		



Customer satisfaction index 90.6%

## **Communities**

- Campaigns on dam safety, fire prevention and on hazards associated with kites
- Texting service (SMS) with inflow updates for the São Francisco River region
- Project Recovering Native Trees
- Productive Backyard Projects
- Continued Social and Environmental

Action Plan (PAS) at the Paulo Afonso I, II, III, IV and Apolônio Sales HPPs and at the Xingó HPP, integrating the communication, education and health aspects of environmental management

- Sobradinho Lake Project
- São Francisco Lakes Project



## **Impacts**

During 2020, we obtained more than 20 environmental authorizations and licenses for new ventures and other reinforcement and improvement projects.

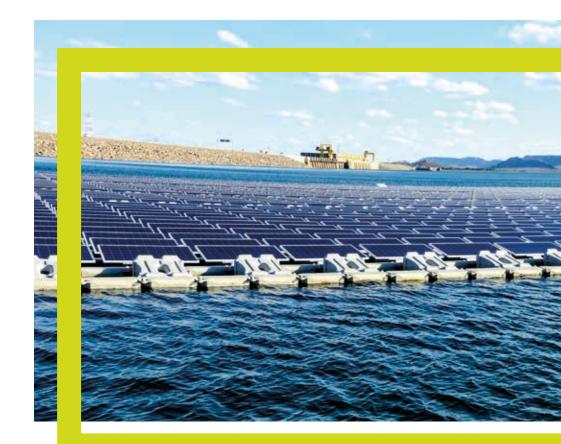
# **Climate Change**

- Development of wind and photovoltaic solar generation projects
- Conta Zero Program, which will offset energy consumption by distribution concessionaires through seven micro and mini photovoltaic generation projects in substations and installations
- Petrolina Solar Energy Reference Center, the Sobradinho floating plant. Largest project of its kind in Brazil and subject of doctoral theses at the Federal University of Pernambuco (UFPE)
- Periodic inspections of the hydrological conditions of the hydrographic basins through measurements at hydrometric stations in the São Francisco, Parnaíba and Contas river basins
- Total volume of turbined water: 306,875.52 megaliters
- Total consumption: 103.37 thousand m<sup>3</sup>

## **Emissions**

We recorded significant reductions compared to 2019

ANNUAL EMISSIONS	2019	2020	REDUCTION
Scope 1 (tCO <sub>1</sub> e)	20,645	12,360	40.08%
Scope 2 (tCO <sub>2</sub> e)	140,447	101,412	27.80%
Scope 3 (tCO <sub>3</sub> e)	1,268	240	81%
Total (tCO <sub>2</sub> e)	162,360	114,012	22.77%





# **Biodiversity**

- Monitoring, control, verification and mitigation of impacts on biodiversity during the planning, implementation and operation phases of projects and facilities
- Produced 75,276 tree seedlings of native caatinga species in the Xingó Forest Nursery
- 5,000 units of coroa-de-frade (Melocactus zehntneri) in final stage of cultivation within the research project aimed at largescale reproduction

Adherence to the Brazilian
Business Commitment to
Biodiversity, led by the Brazilian
Business Council for Development

## **Effluents and Waste**

	2020		
TYPE OF DESTINATION	HYDROELECTRIC GENERATION	ADMINISTRATIVE ACTIVITIES	TRANSMISSION
Disposal of non-hazardous waste (t)	12.30	6.70	6.46
Disposal of hazardous waste (t)	166.73	12.13	208.98

Chesf is committed to adequate practices in the separation, storage, transport, recovery and final disposal of waste

## **Credits**

#### **General Coordination**

Department of Corporate Sustainability Management, Superintendence of Corporate Strategy and Equity Management

#### **Writing and Editing**

Grupo Report - rpt.sustentabilidade (Ana Luiza Daltro and Tita Berton) (Beatriz Miranda, manager)

#### **Graphic design**

Grupo Report - rpt.sustentabilidade

#### **English translation**

Doris Buchmann

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\*All information featured in this Executive Summary is presented in full in our 2020 Annual Report – including footnotes and supplements where necessary.